WOMEN IN LOGISTICS: SPECIAL SEMINAR

AVIATION & THE ENVIRONMENT: STEPS IN THE RIGHT DIRECTION

GROUP VISIT TO GRAAFSCHAP COLLEGE

TRANSPORT DEVELOPMENT & THE NESC

PROMOTING PROFESSIONALISM IN LOGISTICS, TRANSPORT AND SUPPLY CHAIN.
The Cargo Gateway of the South East Region

Tel: +353 51 874907  Email: info@portofwaterford.com

Asset Finance
Flexible Funding Solutions
Offering a Full Suite of Asset Finance Solutions throughout Ireland
Contact your local representative today

www.fexcoassetfinance.com 1890 800 404

Kerry
Cork
South East
Limerick
Midlands
Dublin
West
Midlands/South East

Michael Kavanagh
Regional Sales Manager
087 314 9705

Mike O’Halloran
CEO
087 1852936

Sean Moriarty
Regional Sales Manager
087 222 2464

Matt Graham
Divisional Manager
087 254 0284

Dublin/East

Mike Twomey
Divisional Sales Manager
087 948 0343

Elaine Halton
Regional Sales Manager
086 385 3346
President's Address ................................................................. Page 03
CEO's Introduction .................................................................... Page 05
FEATURES
NESC Recommends Radical Change in Transport Development .......................................................... Page 07
Aviation and the Environment: Steps in the right direction ................................................................. Page 11
Visit to Graafschap College 26 - 28 May ..................................................................................... Page 15
EVENTS
Women in Logistics, Supply Chain and Transport Event Thursday 16 May ................................................ Page 17
NMCI Student of the Year: Emer O’Brien ..................................................................................... Page 19
Centenary International Convention, Manchester 2019 - 16 to 18 of June. .................................................. Page 20
CILT SOCIETY NEWS
Eastern Section Events ........................................................................ Page 25
CILT Chinese Delegation Visit to Dublin Thursday 20 June ......................................................... Page 29
Sean P. Lyster Wins The James (Jim) Crowley Memorial Medal .................................................. Page 31
CILT AGMs ........................................................................ Page 31
The Logiskills Group can assist your company in identifying the best available candidates, quicker and more effectively than any other generalist agency. We understand the industry and its unique requirements. We are continually aware of who and where the best available talent is in the market.

**Sectoral Specialists:**
- Distribution
- Engineering
- Freight Forwarding
- Inventory & Materials Management
- Logistics & Supply Chain Management
- Manufacturing
- Shipping
- Warehousing & Transport

**Functional Specialists:**
- Accounting & Support Staff
- Business Development & Account Executives
- Customer Service & Administration
- Engineers
- Freight Operations (Road, Sea & Air)
- Inventory Management
- IT Support & ERP System Specialists
- Logistics Coordinators & Analysts
- Operations & General Management
- Planners (Buyer, Demand, Transport, Logistics & Production)
- Shipping Coordinators

The Logiskills Group is a multi award winning staffing specialist dedicated exclusively to the sourcing and retention of the best available talent within the Supply Chain Sector. Since 2004, the group has rapidly grown to become Ireland’s only dedicated staffing specialist for companies engaged in the manufacture or movement of product.

For further information contact us today on: [www.logiskills.ie](http://www.logiskills.ie)

Cork Office:
Phone: 021 233 9200
3021 Euro Business Park
Little Island - Cork - T45 AH75

Dublin Office:
Phone: 01 832 6330
Chase House - City Junction Business Park
Malahide Road - Dublin 17

Affiliations & Certifications...
ISO 9000:2001 No: IE-19.3986 | Licence No: EA2181 | NRF Member: Yes
President’s Address

Welcome to the new edition of Linkline, as the summer draws to a close and we get closer to Autumn, we are more than aware of the storm clouds on the horizon. At the time of writing this piece, Brexit is 73 days away. 73 days is a very short time when we are staring a possible no deal Brexit in the face. We hear soothing words from both sides of the border, but hard decisions and concrete actions have been rare.

Thankfully, our state has recognised that Brexit is perilously close and that to sit and wait for the best is not a viable plan. On 07 August, in a press release by the Department of An Taoiseach it was announced that The Irish Government, in partnership with industry, launches new initiative to support Irish businesses trading with or through the UK in preparing for new customs formalities arising from Brexit.

This initiative is different to previous initiatives in so far as it is industry led. This project is being led by Skillnet Ireland – The national training agency for workforce learning. Skillnet, being cognisant of the sectors that will be most adversely affected by a no deal Brexit, contacted the Chartered Institute of Logistics and Transport. Skillnet Ireland asked CILT if we were willing to take an industry lead in the development and delivery of relevant training for all sectors. As can be seen from the extract of the press release below, we took up the challenge: Skillnet Ireland has developed the Clear Customs initiative on behalf of Government in partnership with Enterprise Ireland, and key industry bodies. The CILT Skillnet (Chartered Institute of Logistics and Transport) will deliver the programme in conjunction with the Irish Exporters Association and Irish International Freight Association.

Training in the area of Customs Clearance procedures is commencing in the first week in September, the level of interest being seen is considerable, we will have no difficulty in filling all the places that we have available for the rest of the year. No decision has yet been taken as to whether this initiative will continue into 2020 and beyond. Even with the uncertainty that 01 November brings hanging over us, we feel justifiably proud of being asked to lead out this initiative. In the coming months I will report further on Clear Customs. We have had a good start. Tús maith leath na hoibre, let us continue in this manner.

Tim Daly FCILT
President
CILT, Ireland
Great ideas are universal.

Universal Media is an independent full-service communications agency. For over 15 years we have specialised in creating brands and connecting them to their audiences.

See what we can do for you:
email talk@universalmedia.ie
or call +353 1 9055200
Welcome to this issue of Linkline, as the 31 October deadline for Brexit approaches, there cannot be a citizen of this state left who wishes that they never heard the word Brexit. There can be very few who wish to read any more about that subject. I will not add to anyone’s misery, as can be seen from our president’s introduction, the Institute has been entrusted with a task the magnitude of which we have not seen before, we are more than ready for this challenge and indeed welcome it.

That is as much as I will say about Brexit in my piece, I would rather write about a subject that is close to my heart, education. The Chartered Institute of Logistics and Transport is primarily an educational charity, it exists to educate our sector. It behoves us to deliver education of the highest possible standard, if it is not of that standard, then we should not be associated with it. The main educational offering that we have been delivering for the last number of years is our Diploma in Logistics and Supply Chain Management. This has been a very good programme; its graduates are too found all over our industry. It however like all good programmes need constant review to ensure that it is up to the requisite standard.

Our Diploma has for years been a professional qualification, this was sufficient for the Institute and our learners. In 2018 CILT Council decided to seek external accreditation for our course, a number of Higher Educational Institutes were invited to express interest in partnering with the Institute. At the end of a process ably steered by the Education Committee of the Institute, CILT partnered with the Institute of Technology Carlow. Having gone through a rigorous academic process with IT Carlow, our programme was accepted as being of the requisite standard at the end of June last. Our Diploma is no more, it is now a Higher Certificate in Business, Logistics and Supply Chain Management, this is now the only Quality and Qualifications Ireland (QQI) accredited Level Six Major Award in Logistics in Ireland.

Our learners are now learners of both the Chartered Institute of Logistics and Transport as well as learners of IT Carlow. Being associated with IT Carlow brings a host of benefits to both the Institute and to our learners. Our learners now have a dedicated path which they can follow on their educational journey wherever it takes them, they have access to all of the resources that IT Carlow has for its learners. For the Institute, we are fortunate to be partnering with a college such as IT Carlow. IT Carlow has in my opinion pioneered industry partnerships in Ireland, they have long standing partnerships with the Defence Forces, the Gestalt Institute, an Cosán and now the Chartered Institute of Logistics and Transport. I would like to take this opportunity to welcome our collaborative partners and to thank them for all the assistance that they have rendered in helping us develop our new Higher Certificate.

Mick Curran, CEO
Building on our growing reputation as a specialist Out-Of-Gauge carrier to all European destinations James Quinn has incorporated a new entity. From October 1st JWQ European Ltd., will continue to offer bespoke transport solutions to Irish Exporters seeking logistic solutions to all European destinations. With a growing presence in the Data Centre construction sphere JWQ European Ltd. run a comprehensive fleet of specialist equipment to all European and U.K. destinations. With a knowledge of European Law and a network of specialist Permit providers we are the fastest growing specialist transport company in Ireland. With our network of Partners based in The Netherlands our Rotterdam based trailers are shipped directly from Dublin and avoiding potential Brexit chaos.
NESC recommends radical change in Transport Development

The National Economic and Social Council (NESC) is looking for a radical change in attitude, in terms of the way transport is planned, implemented and operated in Ireland. Its views are set-out in a recent report and a background research paper; both are available on www.nesc.ie. The policy change recommended by NESC would concentrate on having homes, jobs, public services and amenities close to frequent, high-quality transport services. Implementation requires physical development at concentrated locations, with new institutional arrangements and tailored funding mechanisms. Such developments would make it much easier to use public transport, to cycle or walk to work and school. But achieving the strategic objectives of compact growth and sustainable mobility requires a fundamental change in public policy. NESC calls this new policy ‘Transport-Orientated Development’.

Moving away from the Car
The NESC seeks a radical move away from transport systems that are based predominately on the car. Such a move will not be easy. And yet other countries are succeeding in moving away from the predominance of the car. When the NESC reports were recently published, Dr Rory O’Donnell, Director of NESC, pointed out that – “...We know from experience that in countries with more desirable transport-orientated development—such as France, The Netherlands and Germany—development makes walking, cycling and public transport more convenient, and converts car journeys to public and active transport trips. This improves mobility and our environment, delivers more efficient and sustainable urban development, and can be designed to provide a higher proportion of social and affordable housing.”

Promotion of ‘transport-orientated development’
Urban development in Ireland continues to be built around the car as the primary mode of mobility. This has negative consequences for the environment, as well as for day-to-day quality of life experiences. Urban sprawl, traffic congestion and long commutes are the inevitable outcomes of the sub-optimal approach to development taken to date. The Government has recognised this in the new National Planning Framework (NPF). This ambitious, high-level framework and the accompanying National Development Plan (NDP), with its substantial investment objectives, is aimed at delivering more compact and sustainable growth and ending the negative consequences of business-as-usual, car-orientated development. My article in the Spring 2018 edition of LINKLINE gives a good summary of the NDF and the NDP, under the title ‘Government’s Ambitious Plans for Transport Investment’. http://linklinejournal.com/governments-ambitious-plans-for-transport-investment/

However, the NESC diplomatically suggests that the NDF does not go far enough. Specifically, it states that its research – “...suggests that the vision articulated in the NPF is a necessary but insufficient first step. An analysis of the Project Ireland 2040 strategy and related documents suggests that the forthcoming Regional Spatial and Economic Strategies (RSEs) and the local plans that flow from them will be critical in shifting Ireland towards more transport-orientated development and away from the current, suboptimal car-orientated approach, with all of the benefits that can be expected to accrue to the population in terms of our environment and day-to-day lives. These plans alone will not deliver transport-orientated development, and further action by public actors is required”.

While the title ‘transport-orientated development’ (TOD) is relatively new, aspects of such development have been around for a long time. In 2007, Ian Carlton’s research paper suggests that – “Perhaps the first precedent for TOD goes as far back as John Nash’s 1811 master planned Blaise Hamlet for estate workers in Bristol, England. Subsequent British worker housing in extremely close proximity to factories was another form of compact, master-planned development, with transportation in mind—in this case walking”. http://fttod.com/research/marketable/histories_of_transit_oriented_development_perspectives_on_the_development_of_the_tod_concept.pdf

Today, TOD strives to capture similar characteristics, namely seeking to have urban development that maximises the provision of housing, employment, public services and leisure space in close proximity to frequent, high-quality transport services. Box 1 reproduces NESC’s definition of TOD.
Design Agency.

BOOST YOUR BUSINESS

FREE SOCIAL MEDIA GRAPHICS

WHEN YOU PRINT YOUR STATIONARY WITH US

design@unimiedia.ie
www.universaldesign.agency
Role of Transport-orientated Development

The main NESC report explains and explores the concept of transport-orientated development (TOD). Its research draws from international case studies, in-depth analysis and a series of consultations. In conclusion, NESC provides advice on how TOD can be applied in Ireland. It suggests that action be taken to establish a Pilot TOD Project, as follows:

- **VISION**: Supplement the vision for compact growth, articulated in Project Ireland 2040, with a detailed decision to apply transport-orientated development in a specified location. That decision should set out the density of residential housing to be delivered at the location, the desired mixed-use and tenure, requirements regarding affordability, and the high-frequency and quality transport services that will connect the location;

- **INSTITUTION**: Establish, even temporarily, a tailored institutional set-up (e.g. agency or project management body) to plan, oversee, and deliver the transport-orientated development at the chosen location. Such a body would have to possess the necessary planning and borrowing/investment powers and responsibilities in terms of land-use and transport; and

- **FUNDING**: Identify and secure the necessary funding mechanism that enables the development to be built through a linkage between the transport infrastructure and the location it will serve. The funding mechanism should allow the necessary transport and other infrastructure to be delivered ahead of demand. It could facilitate land-value capture whereby the uplift in property value that arises from investment in transport and other infrastructure can contribute to the cost of developing the site.

The outcome of such a pilot project would be a development that is friendlier to public transport users, cyclists and pedestrians, and which would convert car trips to public and active transport trips. This in turn would improve mobility and environmental conditions, and deliver more efficient and sustainable urban development. Transport-orientated developments can also be designed to provide a higher proportion of social and affordable housing. The key elements of a transport-orientated approach to development are set-out in Box 2.

**Box 2: What are the key elements of a transport-orientated approach to development?**

- integrated land-use and transport planning and investment;
- compact, mixed-use, mixed-income development and communities;
- moderate to higher housing density (related to proximity to transport nodes);
- short distances to transport nodes; and
- high quality and frequency of transport services.

Implementing a pilot project would be an excellent way to demonstrate the benefits of a transport-orientated development (TOD). In addition, NESC has offered to do more. In the final paragraph of its report, it offers to play a role to stimulate action. Specifically, it offers to bring “…the relevant actors and international expertise together in the near term to consider and address the challenging steps set out above, and any others, to ensure that transport-orientated development happens”. It is clear that NESC has a lot to offer in terms of research and other activity that would contribute to the development of a truly transport-orientated approach to urban development in Ireland.

**Box 1: What is Transport-Orientated Development?**

Transport-Orientated Development (TOD) is generally considered to be mixed-use development near, and/or orientated to, public transport facilities. Common TOD traits include urban compactness, pedestrian and cycle friendly environments, public and civic spaces near stations, and stations as community hubs. Typically, a multimodal TOD neighbourhood is built around a public transport station or stop (e.g. train station, metro station, tram stop, Bus Rapid Transit (BRT) stop, bus stop, or even ferry stop), surrounded by relatively high-density development, with progressively lower density development spreading outward from the centre.

Transport-Orientated Developments (TOaDs) are generally located within a radius of 400 to 800 meters from the transit stop. This is considered to be an acceptable walking distance at the start or end of a journey by transit. In some parts of the world, the TOD approach reaches further than single locations towards a network or corridor approach, which aims at realigning entire urban regions around rail transport and away from the car.


NESC Report shouldn’t be allowed to gather dust

This NESC report should not be allowed to gather dust on a shelf. It provides valuable advice as regards transport’s role into the future. It is now a question of implementation.

Implementing a pilot project would be an excellent way to demonstrate the benefits of a transport-orientated development (TOD). In addition, NESC has offered to do more. In the final paragraph of its report, it offers to play a role to stimulate action. Specifically, it offers to bring “…the relevant actors and international expertise together in the near term to consider and address the challenging steps set out above, and any others, to ensure that transport-orientated development happens”. It is clear that NESC has a lot to offer in terms of research and other activity that would contribute to the development of a truly transport-orientated approach to urban development in Ireland.
Aviation and the Environment: Steps to the right direction

Article written by Dublin City University Students of the BSc in Aviation Management and Piloting Studies Year 2 students as part of the module Sustainable Aviation and under the guidance of Dr Marina Efthymiou.

Why we love aviation!
Aviation is one of the most important global industries, one that connects people, cultures and business across the globe. It brings the world’s people and cultures together like no other form of transport. Airport operators and airlines are major employers in the Irish aviation industry, helping to employ up to 35,000 people in Ireland in 2014. Indirectly through the process of purchasing good and services from local suppliers, another 30,000 jobs are supported. From a study on the economic benefits of aviation done by Irish Association of Travel Agents (IATA), it was found that nearly 11000 jobs were created and supported by the increasing spending power from the wages paid by the aviation corporations. Moreover, the money spent in Ireland by the tourists helps to support an additional 100,000 jobs. It was estimated that in 2014, the air travel industry contributed 10 billion gross value to the GDP of Ireland and another 12 billion was raised from the tourism industry. Which means that 8.7% of the country’s GDP was generated from the aviation industry. In conclusion, the aviation industry has contributed a lot to the surrounding society and the local economy.

But, there is always a but!
Despite the positive social and economic contribution of aviation, it is accepted that, as with most industries, air transport contributes negatively in some way to the environment. Today climate change is one of the greatest global challenges ever to face humanity and requires unprecedented levels of cooperation amongst all governments, commercial enterprises and other stakeholders. Human activities such as the burning of fossil fuels and the agricultural industry are increasing the levels of the greenhouse gases in the atmosphere. These gases trap more heat than is needed which results in the overall global warming of the earth. Over the last hundred years, the global average temperature has increased by 0.8 degrees. That may not seem like a lot but when you consider that a 3.0-degree increase will destroy food production ecosystems leading to the starvation of millions of people, then the issue becomes very serious indeed.

Air transport emissions have increased by 75% since 1990 and the International Civil Aviation Organisation (ICAO) has stated that emissions will be 70% higher in 2020 than in...
2005, meaning that the problem is getting worse, faster. Local air quality is one of the major environmental consequences of air transport. Poor local air quality can have tremendous effects on human health and social welfare. Local air quality concerns are focused on the effects created during the landing and take-off cycle (LTO) as the pollutants emitted are released under 3,000 feet with sources from the ground such as airport traffic, ground service equipment e.g. APU’s and de-icing also adding to the local air pollution. Carbon dioxide, nitrogen oxides, sulphur oxides, unburnt hydrocarbons, carbon monoxide and soot are the main pollutants that are emitted by aircraft engines in operation at present across the globe. In 2015, aviation accounted for 14% of all EU transport nitrogen oxide emissions. Nitrogen oxide emissions from the aviation sector have doubled since 1990, oxides of sulphur and carbon monoxide emissions from aviation have also increased since 1990, while emissions from most other transport modes have fallen in the last three decades.

Aviation related noise pollution is concerned with all noise that is as a result of aircraft operation, particularly during take-off and landing and all the noise from airport operations that facilitate aircraft movement. Noise pollution, alongside air pollution, is one of the most concerning environmental effects of aviation as it has some of the most devastating impacts on local communities. There is a strong correlation between noise from aircraft and airport operations and many health problems, some of which include: reduced learning capacity in children, sleep disturbance, psychological effects such as irritation, stress related obesity, and in pregnancy it can affect the weight of the child at birth.

A typical twin-engine jet carrying 150 passengers on a 1-hour journey burns approximately 2,700 kg of kerosene which releases 8,500kg CO2, 3,300kg H2O, 30kg NOx, 2kg CO 0.4kg HC and 0.1kg of other particulate matter. This is just an example of the pollutants that are continuously released in huge quantities into the atmosphere. The World Health Organisation (WHO) estimates that as of 2018 4.6 million people annually die prematurely due to poor outdoor air quality across the globe.

What is being done to help the industry become more sustainable?
Many goals have been set out by the industry. These goals include improving the fuel efficiency of aircraft by 1.5% each year. For this strategy to work the introduction of new technology is critically important. Older aircraft need to be replaced with newer, more fuel-efficient models such as the A320 neo. In order for the industry to maintain this 1.5% target, 12,000 new aircraft must be bought by 2020 which will cost $1.3 trillion.

In order to make aviation become more sustainable, there are many steps being taken. Airbus, Boeing, Embraer and Bombardier all have released their latest generation of aircraft with significantly greater turbofan bypass ratios. The larger the bypass ratio generally the quieter the engine. Jet aircraft noise levels have generally reduced by about 4 decibels per decade. Modern aircraft are much quieter than aircraft of decades past thanks mainly to aircraft engine manufacturers developing methods to lower the noise aircraft engines produce, especially during aircraft take-off and climb as these are the periods of flight which produce most noise and have the greatest effect on the area surrounding the airport as the aircraft is in close proximity to the ground during these stages of flight. The way in which flights are flown also has an impact on the emittance of noise. Continuous descent operations (CDOs) have been introduced at many airports worldwide for noise abatement reasons. The aircraft on approach to landing are descending continuously as opposed to a steep descent. The noise footprints at 65dB were “30-55% smaller” at Amsterdam Airport when continuous descent approaches were used as opposed to conventional step descent approaches.

NOISE-REDUCING APPROACH

Aircraft making a long, steady approach create less noise when close to the ground

Many mitigating measures are being implemented throughout the industry to combat air pollution. Airports are among the largest sources of air pollution. Los Angeles International Airport (LAX) is the largest creator of carbon monoxide in California, with average taxi-time for aircraft increasing by 23% from 1995 to 2007. To combat increasing taxi-times in airports, programmes are being implemented such as single-engine taxiing to reduce emissions, this was tested by Iberia Airlines at Chicago O’Hare International Airport; this led to emissions reducing by 10 to 30 percent depending on the type of aircraft and the pilot’s technique. Single engine taxi without the aid of an APU (SETWA) is designed for the Airbus A320 family, this allows the aircraft to
taxi on with a significant lower fuel burn, leading to lower emissions.

Due to aircraft fleet renewal in the aviation industry with the introduction of more fuel-efficient engines, emissions of unburnt hydrocarbons, carbon oxide and particulate matter such as soot have been relatively stable between 2005 and 2014. Neo engines have been producing 15% less fuel burn than its predecessors. The A320 Neo is projected to provide an estimated 20% decrease in CO2 emissions and fuel burn by 2020, which is hoped to be achieved through further engine efficiency improvements and cabin innovations.

Biofuels are also an option as some of them are carbon neutral which means the carbons are created and taken away at the same rate. ICAO has recognised this problem and agreed on a global market-based measure for CO2 emissions from the aviation industry. The Carbon Offsetting and Reduction Scheme for International Aviation (CORSIA) hopes to achieve their goal of stabilising CO2 emission levels by 2020. The resolution will require airlines to monitor emissions on all international routes and offset emissions from these routes by purchasing eligible emission units that reduce emissions e.g. renewable energy.

Is the aviation industry doing enough to prevent climate change?
There is no doubt but that the aviation industry is a large contributor to environmental pollution in several ways. However, it is also clear that serious steps are being taken at international and national level to minimise the negative environmental impacts generated by the industry. The aviation sector will need to remain committed to advancing technology, operations and infrastructure to reduce the sector’s carbon emissions. The industry must continue to strive for improvement and equally must try to ensure compliance with all regulations and those found to be in breach must be punished if the industry is to have credibility. Whilst it is not possible to repair the environmental damage the industry has caused to date, it is undoubtedly the duty of the industry to create solutions to minimise the negative environmental effects of aircraft into the future.

There is also the optimistic way of seeing thing as one of the DCU student wrote:
Studies have shown that noise causes a decrease in the prices of houses, and a reduction in the price of land, and shows this as a negative economic impact of noise. However, I believe that this is opposite for Dublin. Dublin’s population grew by 74,000 people between 2011 and 2016, with a projected additional 245,000 people to occupy the city by 2040. In the current economy where house and land prices have sky-rocketed by almost 40%, since the recovery of the economy in 2013, affordable housing is required for an over-populated city. This is a benefit for the population of Dublin looking to get on the property ladder, with a quite regulated aviation market in terms of aircraft movement curfews.
Visit to Graafschap College 26 - 28 May

On Sunday 26 May, Áine Holden Communications Manager for the Institute joined a group of education and industry stakeholders organised by the Teacher’s Union of Ireland to Graafschap College in the Netherlands. Dr. Aidan Kenny Assistant General Secretary of TUI organised and also went on the trip after the Dutch group visited Ireland in February of this year.

The main aim of the visit was to learn from our European colleagues and build meaningful relationships with Irish Education Training Boards (ETBs), Educational Institutes and key industry companies in Ireland around the Logistics, Supply Chain and Transport study areas and show pathways for students of all ages to study.

The group was also comprised of; Seamus Lahart, TUI President, Paddy Healy, TUI Executive; Declan Allen, Assistant Head of School at School of Management, College of Business, Technological University Dublin; Efce Van Heerden, Cork Institute of Technology; Fiona Maloney, ETBI Director of Further Education and Training Support Services at Education and Training Boards Ireland; Guillermo Gombao, Erasmus+ Student from Madrid, Spain who was on a three-month placement in TUI; Richard White, Driver Trainer for Musgraves; Trevor Sinnott Waterford Wexford Education Training Board, and Tanya O’Grady Waterford Wexford Education Training Board.

The cohort travelled by train to Doetinchem in the east of the Netherlands which is only 30 kilometres to the border with Germany. At the station we were met by Graafschap lectures / coordinators Roburt, Vincent and Danelle and a meet and greet dinner was organised for that evening. It was lovely to speak with everyone and get to know their interests within the industry. That evening we were shown around the city with a walk by the canal, the architecture and heard some of the history of the area.

The following day, Monday 27 May the group visited the main building of Graafshap College. It was an insightful visit to see the space, layout of building, students at study and the opportunity for the group to ask questions to teachers. We then went to Stoomtram which is the Logistics Department building that is within walking / cycling distance. There is a purpose-built warehouse for students to learn about the practical elements of the industry with trucks, forklifts and stock. I was impressed by the level of detail and how much effort and thought had been put into the design and execution of the warehouse. Presentations of the Dutch school system followed which had clear, defined pathways for students of all levels to study, learn and develop their careers in the industry they choose. Many remarked how seamless the system was for learners and it gave students the security of knowing they have multiple options available to them. This was furthered by many in the room that in Ireland there is an over reliance on third level university degrees that are not catering for the practical skills-based courses / apprenticeships that are needed in the future workforce.

That afternoon, we were divided into two groups for The Supply Chain Game and The Warehouse Game. The computer-based game for supply chain had us working in groups of four that we acted as the manufacturer, wholesaler, distributor and retailer. We all played one of these roles, and in the first game we did not communicate to each other. This showed as we lost money, had high inventory and were not working as a seamless chain! The second time we played we worked together, spoke openly what to do and results at the end showed how well our stock and costs were lower. The game was great to play as it gave me a simple understanding of what we all need to do to work together. Then came the warehouse game which gave us the opportunity to drive a
Forklift. In the simulated environment of the warehouse students of the college learn the basics of using a forklift – an important skill to have. Myself, Tanya, Trevor, and Guillermo all had one to one training on using the forklift and then followed an obstacle course through the warehouse. I have never driven a forklift before and what a great skill to have. Richard and Declan had the opportunity to fit snow chains onto truck wheels and learn about the process for students in the college.

Tuesday 28 May. The final day of the visit came quickly. After we checked out, we made our way to Stoomtram building again to meet industry companies the college works with that take in students. We then received a presentation on the European Network for Vocational Education (NETINVET) VETMO4L (mobility project). Sabine, another colleagues from Berufliche Schulen Kehl college in Germany spoke about the need for students to work abroad, learn new languages and cultures of other countries.

Before we knew it, our tour was completed. Due to a public transport strike we were driven to the airport, which was much faster route for us all. Personally, I have made some contacts here with Irish ETBs and companies. I hope I can assist with the NETINVET project and help students in the future. Many thanks to Dr. Aidan Kenny in TUI and Seamus Lahart TUI President for inviting me on the tour.

English as a language is very important to foreign students to learn and many wish to come to Ireland to improve their skills. Any companies who would like to get involved in the project are very welcome to speak with Aine Holden about this. Work placements are usually three months in length and are a great way to introduce new ideas and ways of working to learners and companies. Students are over the age of 18 and are usually from France, Spain, the Netherlands or Germany. Students receive some funding from the programme and companies are expected to pay a stipend to them during this time to help with living expenses. Call Aine on 01 676 3188 or email aine@cilt.ie for more information.
The event came from a discussion between Senior Consultant Jack O’Connell who had worked with the Southern Section on previous event. Jack and Aine Holden CILT Communications Manager, were both interested in having women focused event. The objective of the event was to highlight the role of women in industry and show the opportunities available to those wishing to enter.

Keynote speakers on the evening were Pamela Quinn, (Managing Director of Kuehne + Nagle Ireland), Susan Boylan, (Supply Chain & Operations Manager - Kepak Foodservice Solutions) and Ruth Waring, Founder WiL (women in logistics) Group in the UK and Director of BigChange.

Pamela spoke about how she joined Kuehne + Nagle in 2001 when the Irish office had only 30 employees. Starting in accounts, she was then asked to set up a new HR function for the business. Four years later, she was promoted to Dublin Operations Director, then National Operations Director. At 36 Pamela was offered her current role as Managing Director of the firm. Her presentation was fascinating to hear and her experiences of being a woman working in the industry. Positively, she feels her gender has never been an issue in the boardroom and her skills and experience is how she is viewed by her colleagues.

Next up to speak was Susan Boylan, Supply Chain & Operations Manager of Kepak Foodservice Solutions. Her
Unlock the value of your assets.

Our funding solutions enable businesses to release working capital from assets, such as vehicles, machinery and customer invoices.

Speak to one of our funding specialists today to find out how we can help you to thrive.

Call +353 (0)1 960 9046
Visit closecommercialfinance.ie
Unlock the value of your assets.

Our funding solutions enable businesses to release working capital from assets, such as vehicles, machinery and customer invoices.

Speak to one of our funding specialists today to find out how we can help you to thrive.

Call +353 (0)1 960 9046
Visit closecommercialfinance.ie
experience lies in supply chain and operations management in the FMCG, pharmacy and fresh food channels, specialising in Warehouse & Logistics Management. Susan gave an enlightening presentation beginning with the number of women who attended her college course and completed it compared to the men who left. She talked about the issues she has faced in the industry; how cultural differences has played a part in how she was treated and how her experience has helped her become a leader regardless of gender.

Ruth Waring FCILT and founding member of the Women in Logistics UK Group was the last of the keynote speakers. Ruth spoke from the heart about her time in the industry. Her time working in France which she didn't enjoy but which gave her excellent skills and another language. What was clear from her speaking was her drive to set up her own consultancy business and if you are 80% sure of something to go for it. The WiL group has over 3,600 members now and meet regularly across the UK.

For the panel discussion Pamela Dennison, Northern Ireland Officer for CILT UK and Marina Efthymiou, PhD Course Director for executive M.Sc. in Aviation Leadership in DCU joined the three other women. Chaired by Darragh McCarthy Associate Director in Morgan McKinley a lively debate begun around the women’s experience in the industry, how current students can enter the industry and issues surrounding maternity leave and child care.

In all the evening was a great success for networking, idea creation, involvement from the audience during the panel discussion and meeting women at all levels of the industry.

We would like to thank Jack O’Connell from Morgan McKinley for all his help in setting up the event. We hope to continue our partnership into the future.
NMCI Student of the Year: Emer O’Brien

Congratulations are in order to Emer O’Brien who is Student of the Year 2019. Emer graduated with her Level 7 Bachelor of Business in Supply Chain and Transport Management from NMCI last Thursday 20 June.

Throughout Emer’s career she has held various roles within Supply Chain from Senior Buyer, to Strategic Materials Buyer, to Purchasing Manager in varying industries from pharmaceutical, medical device, electronics, manufacturing & FMCG. Emer is currently Lead Account Purchasing for Stryker.

“I’m delighted to receive the Student of the Year 2018-2019 award. Thank you to CILT, CIT, NMCI and all my lecturers who provided great assistance and support throughout my degree. A special thanks to my dear family for all their love and support whilst completing the Bachelor of Business in Supply Chain and Transport Management. Thanks also to all my classmates who provided great humour and encouragement throughout our studies.

The degree has deepened my knowledge of the Supply Chain function but has also provided me with an enriched understanding of the importance of business strategy for every company, irrespective of company size and how Supply Chain is an essential cog in that strategy. It has also taught me the importance of the business strategy working from the top down, to ensure all employees are actively working toward the same goal.

The degree was intensive and at times demanding but rewarding. I feel I have gained an extensive knowledge of Supply Chain by completing this degree. I am hugely grateful to my employer Stryker who provided great assistance and flexibility throughout completion of my studies, which hugely assisted me during the juggling of full-time work, family, lectures, assignments, presentations and studying. I would encourage anyone currently working in/considering working in Supply Chain to complete this degree to aid them reaching their full potential.”

The Level 7 Degree is a one year, par time, add on programme for participants holding the Diploma in Logistics and Supply Chain from our Institute or IIPMM (Procurement and Supply Chain Management) Diploma, or an equivalent Level 6 qualification in a relevant discipline. Recognition of Prior learning (RPL) may also be given. If you are interested in attending the degree, see https://www.nmci.ie/bachelorofbusinessinsupplychain or contact Dr. Jane O’Keefe on T: 021 433 5627 or email jane.okeeffe@cit.ie.

Level 7 and Level 8 Degree in Supply Chain Management IT Carlow - In Dublin City Centre!

Graduates of the CILT Diploma (and future QQI Level 6 Higher Certificate) in Logistics and Supply Chain Management can migrate onto the Level 7, and now, Level 8 Degree in Supply Chain Management from IT Carlow. The Degree begins in September and is open to our current graduates and those who completed the Diploma course previously. Lectures will be held in a Dublin City Centre venue on Saturdays with some online modules.

For those who have completed the CILT Diploma or those with considerable experience in the industry or another qualification an RPL form (recognition of prior learning) must be completed. Online application / questions can be made to: Extended Campus Coordinator email: extendedcampus@itcarlow.ie or call 059 9175 295 for more information.
The Convention was for global logistics professionals and offered a unique opportunity to share best practice, to network with like-minded professionals and look at ways to innovate in the industry. Over the three days, programmes included; Leading Edge speakers, Interactive Sessions, Next Generation – inspiring future leaders, WiLAT – opportunities to discover how women in logistics and transport are opening opportunities. The Convention also included multiple site visits and tours and the chance to engage with the latest technological innovations as well as social events to meet peers.

A cohort from the Irish branch of the Institute attended the convention, here is a snapshot of their time at the convention.

**Tim Daly President CILT Ireland**

“As President I was representing CILT Ireland and networking with individuals from many different nations. I also met with the two successful students (Laura Murphy and Darragh Donnelly) from TU Dublin and Limerick IT who won the Student Idea of the Year Awards for projects they completed with college. In addition to listening to these presentations, in the late afternoon of the Sunday we met with the International audit team with Wayne Kavanagh. I found this worthwhile and gave me a wider perspective of the International CILT operation and the importance of us here in Ireland maintaining that contact and developing relationships.”

**Kevin Byrne Immediate Past International President**

“I attended the Convention in my capacity as the previous International President of CILT International (2017 and 2018). As such, it was my duty to provide the Annual Report for 2018 and to be present for, and answer questions at, the Annual General Meeting which was held in Manchester during the Convention. It was also an opportunity to make contact with many committee chairpersons, national leaders, international vice-presidents and general delegates and to appreciate real progress into the future. Some of the plans commenced during my tenure are coming to pass now, showing the progression of projects and initiatives that the new President will follow on with.”

**Wayne Kavanagh European Ambassador: CILT International Young Professionals Committee**

“On day one of the conference, I arrived in Manchester with a morning filled with welcoming speeches and insightful presentations on current logistics and supply chain topics. Then came the Young Professional’s Forum. I am the European Ambassador for YP and presented some of the key milestones of the YP journey since its inception to the audience. Later in the session I joined Elliot Price (Global Convenor) on stage to support his presentation on the requirement for change from YP to Next Generation. That afternoon there was a YP breakout session, the two winners of the student idea of the year awards Laura Murphy and Darragh Donnelly attended the meeting and gave some great input.”
The third day was packed full of excellent content with three different work streams running simultaneously, namely; Diversity and Inclusion, Sustainability, and Innovation and technology. Attendees could move between rooms depending on which presentation they wanted to hear. Tuesday evening was the President’s Dinner. During the dinner, I won the International Young Achiever of the Year Award. I was delighted to receive a certificate and a bursary of £2,000.

Richard Butler Chair: CILT Ireland Eastern Section

“I attended the CILT International Convention in Manchester, as it offered me a rare opportunity to engage and network with international colleagues from different parts of the world with similar challenges and issues to ourselves here in CILT Ireland.

A particular focus of my visit was to engage with the different International Young Professional and Next Generation members across the world, many of whom many had strong opinions on the direction of the Institute globally. It was clear as part of our ‘Think’ sessions, that significant changes are required to the global structure and organisational strategy going forward and to challenge thinking, to maintain CILT. The Institute needs to keep pace with rapid changes in lifestyles, and the impact of technology in our younger membership demographic. There was a common theme of the requirement of CILT to become more digital friendly, such as investing in digital platforms and have the ability to participate in events and activities remotely from home or office. I hope that both CILT International and CILT Ireland take this onboard and invest in these platforms going forward and broaden our network and global reach.”

Darragh Donnelly Winner of Limerick IT Student of the Year Awards

“I was invited to attend the CILT International Centenary Convention in Manchester after winning first place in the CILT Student Idea Award for my project on the development of prototype vehicle safety system. This system warns the occupants of a stationary vehicle, of the potential for an accident in the event the vehicle door is opened in front of traffic approaching from the rear. This accident is more commonly known as “dooring” and unfortunately it effects our most vulnerable road users, the cyclist.

While at the Convention, I was able to attend the Next Generation and Young Professionals talk where we heard from some inspiring young professionals such as the International Young Achiever of the Year Wayne Kavanagh and Elliot Price the Global Convener of International Next Generation. I also had the opportunity to speak and connect with a number of other individuals from around the world that work in the same sector of the transport industry as myself. This has been incredibly beneficial to me and had a positive effect on my career path already.

From my time at the Convention I have seen the many benefits of being a member of CILT can bring. Being part of CILT has had a major effect on my studies and my career path, it continues to broaden my horizons and opens up new opportunities to me every day. I cannot recommend it enough to other young professionals starting out in their career.

As for the future I hope to become more involved with CILT and show other young professionals the benefits of becoming a member. As for my own career I hope to develop stronger links with other professionals within the vehicle safety and security sectors of the logistics industry where I am currently developing other advanced warning systems.”

Wayne Kavanagh winning the International Young Achiever of the Year Award
Two Year, Part Time QQI Level 6 Higher Certificate in Business, Logistics and Supply Chain Management

“Career partner for life”
QQI Level 6 Higher Certificate in Business, Logistics and Supply Chain Management

Two-year, part-time QQI Level 6 Higher Certificate open to those wishing to enter the industry or further their knowledge and career opportunities. Course is taught by Industry Lead Professionals. Student members of CILT will avail of Free Events, Job Listings and Communications by weekly Newsletter.

How the Higher Certificate Works
- Blended Learning: 25 IN CLASS Saturdays and Online Lectures
- 25 Saturday classes per academic year begins 14 September and finishes early May 2020
- Blended Learning: module-based classes attended in person over four Saturdays PLUS online lectures
- Year 1: Six Subjects - All are examined by Continuous Assessment except Finance
- Year 2: Five Subjects with written exam PLUS End of Year Project
- Flexible payment, deposit only €250 with equal four payments of €562.50
- Accreditation of QQI Level 6 in conjunction with IT Carlow
- All the benefits of being an IT Carlow student Including Student Card, Online / Library / Blackboard Access
- Opportunity to progress to Degree Level with our partners IT Carlow and National Maritime College of Ireland, Cork
- Classes run in centres in Cork, Dublin and Limerick.

Certificate Year 1 Subjects
- Communications and Writing Skills
- Business Applications 1
- Introduction to Supply Chain Management
- Fundamentals of Finance for Supply Chain (Plus the only in Class Exam for Year 1)
- Warehouse and Transport Management
- Customer Services for Supply Chain

Higher Certificate Year 2 Subjects
- Advance Finance Stage 2
- Management of Supply Chain Operations
- Applied Human Resource Management
- Marketing for Supply Chain
- Customs Clearance and Dangerous Good Awareness
- Submission: Year of End Project (Mid-June).

Certification
The QQI Level 6 (120 credits) Higher Certificate is accredited in conjunction with IT Carlow.

Cost
Contact the Education Team on 01 676 3188
See our website: www.cilt.ie
Email diplomasupport@cilt.ie
NEVER STOP LEARNING WITH CILT SKILLNET

FUTURE LEADERS IN LOGISTICS & TRANSPORT:
This programme develops future leaders through action orientated immersive learning experiences which is delivered a series of three one-day modules that are designed to develop leadership competency. The training method is all about progressively linking the development of each leadership competency within a programme that is designed as a complete process.

Course Content: A general overview of what you will learn:
• The export/import procedures for Irish and international markets
• An understanding of the regulatory and non-regulatory documentation required for international trading to and from Ireland using the various modes of transport.
• In-depth knowledge and ability to apply their experience across the 6 modules covered in year 1:
  • Import/Export Documentation & Procedures, Customs Regulations, Tariff Codes & Classification, Valuation & Origin, Authorised Economic Operator (AEO) and Incoterms and International Contracts. Options to progress to advanced level (Year 2) followed by academic level (Year 3). The ability to apply knowledge in the workplace and identify gaps in procedures.
  • The importance of understanding the ever-changing international trading environment and impact on Irish importers and exporters.
  • The core practical skills required to trade internationally.

Who Should Attend?
• Exporting and importing companies who wish to increase their knowledge and become more efficient in the evolving world of international trade
• Ambitious professionals and managers responsible for driving international trade and mitigate risk
• Anyone involved in trade and investment, finance, supply chain operations and compliance

Course Modules:
• Module 1: Import/Export Documentation & Procedures
• Module 2: Customs Regulations
• Module 3: Tariff Codes & Classification
• Module 4: Valuation and Origin
• Module 5: Authorised Economic Operator (AEO)
• Module 6: Incoterms & International Contracts

For more information please see our website www.cilt.ie
Eastern Section Events

During the months of June and July and Eastern Section were very busy with a number of events for members and stakeholders to attend. Below is a snapshot of these:

CILT Ireland Next Generation Launch: Thursday 20 June
The event was attended by young professionals of the Institute and was a great experience for members to see the world class nature of Diageo’s Supply Chain Centre and behind the scenes visitor experience, at St James Gate Brewery. The afternoon began at Diageo Ireland Reception where attendees signed in and received a high-viz vest. Soon after, the group received an overview of the Diageo Ireland Beer Supply Chain followed by a private Tour of Brewhouse Four. During this time, it gave all those present an opportunity to sample new products and brews, and provide the feedback. There was then time for networking between before the event finished at 8:30.

Rosslare Europort Port Visit and Stena Line Ship Tour: Monday 01 July
On a beautiful, warm, sunny afternoon on the first of July the Eastern Region visited Rosslare Europort. The afternoon began with an informative presentation on the current and future plans of the Port to members and stakeholders by Glenn Carr General Manager Freight and Rosslare Europort, Iarnród Éireann. Chartered Member Brian Naughton then spoke to the room on his final year Degree project in relation to cold systems.

After refreshments, the group were led on a tour to the Stena Line Horizon ship which was docked to see holding area used for 16 lorries and the Bridge. It was clear how skilful drivers are who can manoeuvre an articulated lorry and trailer into such a small space. It was then onto the bridge to meet Captain Richard Collins and hear about the logistics of turnaround from the early morning to later afternoon sail. Attendees then had the chance to visit the control tower which gave impressive views of ships unloading. Many thanks to Richard Butler Chair, Glen Carr, Ben Radford, Captain Richard Collins.

Dublin Bay Cruise and Irish Lights Tour: Wednesday 10 July
On Wednesday 10 July the Eastern Section, CILT Members and stakeholders embarked on a Dublin Bay Cruise from Howth to Dun Laoghaire. The weather was a bit mixed however, that did not dampen the spirits of those on the cruise. When the cohort reached Dun Laoghaire, another group met up with the cruise passengers for a tour of in Irish Lights Head Office. Thank you to all members and stakeholders who attended the afternoon, Richard Butler Eastern Chair and Bassey Duke Vice Eastern Chair, Dublin Bay Cruises and Irish Lights.
Continued uncertainty around Brexit has highlighted the importance of capacity, building in the customs intermediary sector and boosting ‘in house’ customs volumes amongst business that are regularly trading with the UK.

Delays at customs can result in disruption to both business and customers. For the customs intermediary sector, and other businesses, taking steps now to train key staff on how to effectively complete a customs declaration through Revenue’s Automated Entry Processing (AEP) system helps pre-empt Brexit related customs challenges.

Supported by Getting Ireland Brexit Ready, the Clear Customs training programme, funded by Skillnet Ireland and delivered by CILT Skillnet, offers immediate and free customs training to Customs intermediaries, and to businesses who frequently trade with or through the UK.

What Skills Will I Learn?
- The capability to complete import/export declarations via Customs Clearance Software
- The documentation requirements of the exporter/importer and an understanding where these fit within the customs clearance chain
- Develop an understanding of transit procedures (for using UK as Third Country land bridge)
- Learn about valuation and its relevance for completing customs declarations
- Develop knowledge of origin and its relevance for completing customs declarations
- Learn about the specific procedures unique to individual sectors
- Customs Financial Support Scheme of up to €6,000 per trainee

In addition to the FREE Clear Customs training, eligible businesses can register an expression of interest for a Customs Financial Support payment of up to €6,000 per employee that completes the training programme, up to maximum of 10 employees per company. This payment is subject to terms and conditions and will be made available to eligible businesses that newly invest in staffing and other costs associated with managing customs compliance. Expressions of interest in this payment must be made via http://www.skillnetireland.ie/clear-customs by 20th September 2019.

For more information please see our website www.cilt.ie
Continued uncertainty around Brexit has highlighted the importance of capacity, building in the customs intermediary sector and boosting ‘in house’ customs volumes amongst business that are regularly trading with the UK.

Delays at customs can result in disruption to both business and customers. For the customs intermediary sector, and other businesses, taking steps now to train key staff on how to effectively complete a customs declaration through Revenue’s Automated Entry Processing (AEP) system helps pre-empt Brexit related customs challenges.

Supported by Getting Ireland Brexit Ready, the Clear Customs training programme, funded by Skillnet Ireland and delivered by CILT Skillnet, offers immediate and free customs training to Customs intermediaries, and to businesses who frequently trade with or through the UK.

**What Skills Will I Learn?**

- The capability to complete import/export declarations via Customs Clearance Software
- The documentation requirements of the exporter/importer and an understanding where these fit within the customs clearance chain
- Develop an understanding of transit procedures (for using UK as Third Country land bridge)
- Learn about valuation and its relevance for completing customs declarations
- Develop knowledge of origin and its relevance for completing customs declarations
- Learn about the specific procedures unique to individual sectors
- Customs Financial Support Scheme of up to €6,000 per trainee

In addition to the **FREE** Clear Customs training, eligible businesses can register an expression of interest for a Customs Financial Support payment of up to €6,000 per employee that completes the training programme, up to maximum of 10 employees per company. This payment is subject to terms and conditions and will be made available to eligible businesses that newly invest in staffing and other costs associated with managing customs compliance. Expressions of interest in this payment must be made via [http://www.skillnetireland.ie/clear-customs](http://www.skillnetireland.ie/clear-customs) by 20th September 2019.

For more information please see our website [www.cilt.ie](http://www.cilt.ie)
NEVER STOP LEARNING WITH CILT SKILLNET

FUTURE LEADERS IN LOGISTICS & TRANSPORT:
This programme develops future leaders through action orientated immersive learning experiences which is delivered a series of three one-day modules that are designed to develop leadership competency. The training method is all about progressively linking the development of each leadership competency within a programme that is designed as a complete process.

Training Objectives:
• Develop Team Leadership
• Communications
• Decision Making
• Problem Solving
• Creating a Learning-Orientated Team
• Coaching your Team Members for Improved Individual and Team Performance

Course Content:
Module 1: Communication:
Effective team leadership requires the ability to communicate your ideas and intent, using influence and behaviour. In this module the participants will prepare and present individual and group presentations. Immediate video feedback on their performance will be provided in order to maximise learning and leadership development.

Module 2: Decision-Making and Problem Solving
The second workshop focuses on Decision-Making and Problem-Solving methods and models. The day starts with an immersive problem-solving scenario to define the participants start point level of competency. The afternoon will shift to team project scenario-based decision-making simulations. Learning will be immediate and constant as feedback will be provided to each candidate on completion of each decision-making scenario.

Module 3: Lessons Learned and Coaching
In the third module the candidates will engage with lessons learned-how to lead a learning orientated team. The aim is to positively challenge the participants to lead a learning focused team. In the afternoon the candidates will learn how to investigate organisational performance and how to conduct a written AAR utilising real world business examples. Their analysis will then be examined in detail and the candidates will present their AAR for consideration and decision.

Who Should Attend?
Your high performance and high potential leaders of the future. Developing your organisations leadership capacity with CILT Skillnet is an investment that will ensure your company is operating in that sweet spot where internal talent is ready to step up to meet your future leadership needs.

Certification:
Certificate of Completion

For more information please see our website www.cilt.ie
CILT Chinese Delegation Visit to Dublin
Thursday 20 June

CILT Ireland was delighted to host a Chinese delegation of 32 individuals to Dublin on 20 June. That morning, the group enjoyed a tour of Ballycoolin Industrial Estate as the cohort were interested to see the layout and scale of an industrial estate in North Dublin.

After lunch in the city centre, the group had a meeting at the Department of Transport, Tourism and Sport (DTTAS) to meet Ray O’Leary, Assistant Secretary and Alan Power Assistant Principal, Department of Business, Enterprise and Innovation. The meeting was an idea exchange between all parties as to how the Irish economy is working on projects, infrastructure and strategies and how opportunities and alliances can be formed between the two countries. Through translator Penny Pu both Ray and Alan gave presentations to the delegation who found this interesting and informative.

Following the departure from DTTAS the group attended cultural events in Guinness Storehouse and sampled a pint of the famous black stuff. To end the evening all enjoyed a social gathering at Celtic Nights at the Arlington Hotel.

Many thanks to Tim Daly CILT President, Finbarr Cleary International Vice President and especially to CILT Office Staff who organised the day and evening.

NEVER STOP LEARNING WITH CILT SKILLNET

FUTURE LEADERS IN LOGISTICS & TRANSPORT:

This programme develops future leaders through action orientated immersive learning experiences which is delivered a series of three one-day modules that are designed to develop leadership competency. The training method is all about progressively linking the development of each leadership competency within a programme that is designed as a complete process.

Training Objectives:

• Develop Team Leadership
• Communications
• Decision Making
• Problem Solving
• Creating a Learning-Orientated Team
• Coaching your Team Members for Improved Individual and Team Performance

Course Content:

Module 1: Communication:
Effective team leadership requires the ability to communication your ideas and intent, using influence and behaviour. In this module the participants will prepare and present individual and group presentations. Immediate video feedback on their performance will be provided in order to maximise learning and leadership development.

Module 2: Decision-Making and Problem Solving
The second workshop focuses on Decision-Making and Problem-Solving methods and models. The day starts with an immersive problem-solving scenario to define the participants start point level of competency. The afternoon will shift to team project scenario-based decision-making simulations. Learning will be immediate and constant as feedback will be provided to each candidate on completion of each decision-making scenario.

Module 3: Lessons Learned and Coaching
In the third module the candidates will engage with lessons learned—how to lead a learning orientated team. The aim is to positively challenge the participants to lead a learning focused team. In the afternoon the candidates will learn how to investigate organisational performance and how to conduct a written AAR utilising real world business examples. Their analysis will then be examined in detail and the candidates will present their AAR for consideration and decision.

Who Should Attend?
Your high performance and high potential leaders of the future. Developing your organisations leadership capacity with CILT Skillnet is an investment that will ensure your company is operating in that sweet spot where internal talent is ready to step up to meet your future leadership needs.

Certification:
Certificate of Completion

For more information please see our website www.cilt.ie
NEVER STOP LEARNING WITH CILT SKILLNET

QQI LEVEL 5 TRAINING: SAFETY AND HEALTH AT WORK CERTIFICATE

This five-day QQI Level 5 Safety and Health at Work course equips the learner with the knowledge, skill and competence to promote and maintain health and safety in your work environment.

Certification: QQI Level 5 Safety & Health at Work Certificate

Learning Outcomes:
On course completion learners will be able to:
• Analyse the duties of employers and employees under the Safety, Health and Welfare at Work Act
• Examine the role of the Health and Safety Authority
• Explore the role of training in the promotion of health and safety in the workplace
• Summarise the factors which contribute to safe and healthy working environments
• Analyse the causes and prevention of fire related events
• Investigate how personal protective equipment (PPE) is used in the workplace
• Explain the typical contents of a first aid kit and their appropriate use
• Interpret a range of safety signs and promote safe and healthy working practices
• Outline risk factors in relation to Safety and Health at Work

Course Assessment:

Assignment 60%
An assignment is carried out in response to a brief with specific guidelines. An assignment is usually of short duration and may be carried out over a specified period.

Examination 40%
Assists learners to apply knowledge, skills and understanding within a set period of time and under clearly specified conditions.

BOOK NOW
Contact Eileen Corry
01 906 8453
eileen@cilt.ie

Up to 25% Discount Off Courses

For more information please see our website www.cilt.ie
Sean P. Lyster wins The James (Jim) Crowley Memorial Medal

Congratulations from CILT Eastern Section Committee to Sean P. Lyster on his achievement of Winning the James (Jim) Crowley Memorial Medal for the Overall Best Grade achieved on the MSc Supply Chain Management Programme, at UCD Smurfit Graduate Business School.

Professor Jim Crowley made a significant contribution to CILT Ireland, which was at the time of his death in 1999, the Institute of Transport. The Jim Crowley Memorial Medal celebrates the memory and connection with today’s Supply Chain Management students in UCD. Its recipients represent, the next generation of sectoral leaders which is awarded annually.

Here at the Institute we are grateful to have Richelle Crowley, the wife of Jim be able to present the medal to Sean the winner and continue Jim's legacy into the future.

CILT AGMs

The CILT Annual General Meeting took place on Monday 24 June. Attending on the evening were Council, Fellows, Chartered members as well as representatives from our Accountants Mason and Curran. On the evening attendees were greeted by CILT Staff Mick Curran and Mark Coffey and treated to refreshments, followed by the meeting. The Southern Section held their AGM on Tuesday 16 July in the Clayton Silversprings Hotel, Tivoli, Cork.

The Southern Section are actively looking for Officers - if you would like to be part of the Section do get in touch! This is a fantastic opportunity to get involved in the section while helping to promote and steer the direction of the Section going forward.

Email aine@cilt.ie for more information.
NEVER STOP LEARNING WITH CILT SKILLNET

QQI LEVEL 5: WAREHOUSE OPERATIONS TRAINING COURSE

This five-day QQI Level 5 Warehouse Operations course will equip the learner with the knowledge, skill and competence to apply the principles, concepts and processes of warehousing in the workplace whilst working under direction. On course completion learners will be able to understand the fundamentals of the warehouse and use these valuable tools in their working environment.

Course Content:
- Functions of warehouses and the goods stored in them
- The role of warehousing in logistics including goods inwards, storage and dispatch, total distribution
- Storage utilisation in a warehouse - standard and specialised layouts
- Concept, centralised handling and order progress information systems
- Relationships of a warehouse with customers and suppliers
- Legal requirements under health and safety legislation for employer, employees and the general public
- Elements of fire and the correct prevention and protection procedures
- Detail the features and functions of zoning and location points
- Manage receipt, storage and distribution, about Just in Time (JIT), fixed stock levels and company policy options
- The principal types of equipment used in a warehouse
- Various types of stock control systems
- The purpose and objectives of product damage reports
- The physical types of stock take - their advantages and or disadvantages
- Systems of reconciliation such as; stock adjustment procedures; error impact; responsibilities and levels of accountability
- Design a stock check sheet, to include pricing and or costs, article numbers, quantities, sheet no., date, book figure and signature
- Record stock levels, to include supplier, quantity, delivery date, order no. and value and calculating average price of goods
- Plan a stock take, to include customer service, workflow, interruptions, appropriate timing, authorisation, and signing off

BOOK NOW
Contact Eileen Corry
01 906 8453
eileen@cilt.ie

Up to 25% Discount Off Courses

For more information please see our website www.cilt.ie
Flexible Funding Solutions
Offering a Full Suite of Asset Finance Solutions throughout Ireland

Contact your local representative today

**Dublin/East**

Mike Twomey  
Divisional Sales Manager  
087 948 0343

Elaine Halton  
Regional Sales Manager  
086 385 3346

**Midlands/ South East**

Michael Kavanagh  
Regional Sales Manager  
087 314 9705

**South**

Mike O’Halloran  
CEO  
087 1852936

**Kerry**

Sean Moriarty  
Regional Sales Manager  
087 222 2464

**Limerick/West**

Matt Graham  
Divisional Manager  
087 254 0284

www.fexcoassetfinance.com
NEVER STOP LEARNING WITH CILT SKILLNET

TRAIN THE TRAINER - TWO PARTS

In order to receive a QQI Level 6 Special Purpose Award in Training & Development you must complete both QQI Training Delivery and Evaluation (four-day course) and QQI Training Needs Identification and Design (five-day course). If you currently hold a FETAC Train the Trainer qualification you are exempt from the Training Delivery and Evaluation course (four-day) and just need to complete Training Needs Identification and Design (five-day) to receive the Level 6 Special Purpose Award.

Level 6 Training Delivery and Evaluation (Part One)

This four-day Train the Trainer award provides learners with the knowledge, skill and competence to deliver, assess and evaluate a training and development intervention. It is an opportunity to refine your training delivery skills and explore the theory behind training and development. The course is designed for both new and experienced trainers and all those involved in carrying out training and who want to achieve a recognised qualification.

Train the Trainer Course Assessment:
- Project 40%
- Skills Demonstration 40%
- Self-Reflective Learner Record 20%

Level 6 Training Needs Identification and Design Certificate (Part Two)

This five-day Train the Trainer award provides learners with the knowledge, skill and competence to identify training and development needs at an organisation and or individual level. It offers learners the opportunity to learn the skills of devising a training plan and to explore the scope of training and development design. The course is designed for both new and experienced trainers and all those involved in carrying out training and who want to achieve a recognised qualification.

Course Assessment:
- Project 60%
- Assignment 40%

For more information please see our website www.cilt.ie