



International Passenger

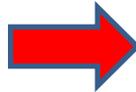
Operations

**Examination for
Certificate of Professional Competence in International
Passenger Operations**

Date: 7th December 2018 Time: 10:30 to 13:00

PLEASE ENSURE THAT YOUR EXAMINATION NUMBER IS FILLED IN BELOW. WITHOUT YOUR EXAMINATION NUMBER YOUR PAPER CANNOT BE CORRECTED. YOUR EXAMINATION NUMBER HAS BEEN ADVISED TO YOU IN WRITING AND IS NOT YOUR SEAT NUMBER. PLEASE DO NOT SIGN YOUR NAME ON THE EXAM BOOKLET.

EXAMINATION NUMBER



Please Note:

Section A contains 21 questions. Please answer **all** these questions. The format is as follows:

8 multiple choice questions of 5 marks each, &

13 short questions of 20 marks each.

Section B contains 4 questions, ***Question 1 is compulsory. One further question must be attempted.*** Each question carries 50 marks.

THE EXAMINATION PAPER IS COMPLETE, AND NO ADDITIONAL PAGES SHOULD BE APPENDED. SPACES ARE ALLOWED IN THE EXAMINATION PAPER FOR WRITTEN ANSWERS TO BE PROVIDED FOR EACH QUESTION.

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Paper number	Total marks	% achieved	Result
Paper One			
Overall Result			

Section A

Q1. For an occasional international service, a document must be completed and returned to the National Transport Authority. What is this form called.?

(Tick the correct answer at A, B, C, D)

A Licence

B Insurance details

C Journey Form

D Passenger manifest

(5 marks)

Q2. A bus or coach having more than two axles cannot exceed what length?

(Tick the correct answer at A, B, C, D)

A 13.5 M

B 14.0 M

C 14.5 M

D 15.0M

(5 marks)

Q3. What is the threshold of penalty points at which a Professional driver loses his/her driving license.?

(Tick the correct answer at A, B, C, D)

A 6 Penalty Points

B 7 Penalty Points

C 9 Penalty Points

D 12 Penalty Points

(5 marks)

Q4. How often must a **digital** tachograph be calibrated?

(Tick the correct answer at A, B, C, D)

- | | | | |
|-----------|--------------------------|-----------|--------------------------|
| A 1 Year | <input type="checkbox"/> | B 2 Years | <input type="checkbox"/> |
| C 4 Years | <input type="checkbox"/> | D 5 Years | <input type="checkbox"/> |

(5 marks)

Q5. For how long is a Drivers Card for a Digital Tachograph valid?

(Tick the correct answer at A, B, C, D)

- | | | | |
|----------|--------------------------|----------|--------------------------|
| A 1 Year | <input type="checkbox"/> | B 2 Year | <input type="checkbox"/> |
| C 4 Year | <input type="checkbox"/> | D 5 Year | <input type="checkbox"/> |

(5 marks)

Q6. Under the organisation of Working Time Act, night time is defined as the period between midnight and what time the following day.?

(Tick the correct answer at A, B, C, D)

- | | | | |
|--------|--------------------------|--------|--------------------------|
| A 5 am | <input type="checkbox"/> | B 6 am | <input type="checkbox"/> |
| C 7 am | <input type="checkbox"/> | D 8 am | <input type="checkbox"/> |

(5 marks)

[Please turn over]

Q7. What is the minimum Rest period required of a driver before he/she can commence a journey under the 12-Day Rule.?

Tick the correct answer at A, B, C, or D.

- | | | | | | |
|---|----------|--------------------------|---|----------|--------------------------|
| A | 11 Hours | <input type="checkbox"/> | B | 9 Hours | <input type="checkbox"/> |
| C | 24 Hours | <input type="checkbox"/> | D | 45 Hours | <input type="checkbox"/> |

(5 marks)

Q8. In the case of a road passenger transport operator in business for a number of years who is applying to renew the Road Haulage Operator Licence, which one of the following must be submitted in order to demonstrate financial standing.

Tick the correct answer at A, B, C, or D.

- | | | | | | |
|---|----------------------|--------------------------|---|----------------------------|--------------------------|
| A | Bank statement | <input type="checkbox"/> | B | Annual accounts | <input type="checkbox"/> |
| C | Statement of affairs | <input type="checkbox"/> | D | Letter from the accountant | <input type="checkbox"/> |

(5 marks)

- Q9.** State four rules in the application of the Daily Rest Period under Driving Hour and Tachograph Regulations. **(20 marks)**
- Q10.** Provide a detailed explanation of the Weekly Rest Periods as it applies under Tachograph Regulation. **(20 marks)**
- Q11.** Outline the application of driving hour regulations, regarding a driver who accompanies a vehicle on a ferry. **(20 marks)**
- Q12.** A Transport Manager is defined as a person who is engaged to effectively and continuously manage the transport operations of a road transport business.
- State three requirements to be a transport Manager. **(12 marks)**
 - Outline two distinct types of transport Manager. **(8 marks)**
- (Total 20 marks)**
- Q13.** For occasional international services, the operator must have a Journey Form (formerly known as a Waybill). Complete the information below in this regard.
- Give an example of an occasional international service. **(5 Marks)**
 - Journey Forms are issued by which authority.? **(5 Marks)**
 - Is the Journey Form to be completed before or after the journey.? **(5 Marks)**
 - What is the time frame for returning completed Journey Forms to the issuing authority.? **(5 Marks)**
- (Total 20 marks)**
- Q14.** Please list the four licensing documents that are issued to an operator who has been granted a Road Passenger Transport Operator Licence with Community Licence for road passenger transport operations within the European Union. **(20 marks)**
- Q15.** The authorisation or control document must be carried on the vehicle and be presented at the request of any authorised inspecting officer. Carriers operating coaches and buses in international passenger transport must allow all inspections intended to ensure that operations are being conducted correctly as regards driving and rest periods. Outline what actions authorised inspecting officers are empowered to undertake. **(20 marks)**
- Q16.** Define what is meant by an international journey in the case of a passenger vehicle. **(20 marks)**
- Q17.** A road passenger operator providing occasional services and shuttle services with accommodation must fill out a journey form before each journey. Please list the four pieces of information that the form must contain **(20 marks)**
- Q18.** List five documents that should be on a bus or coach when engaged on international operations. **(20 marks)**

- Q19.** In the case of regular International passenger services what conditions need to be met for exemption from the use of the tachograph.? **(20 marks)**
- Q20.** What are the advantages of holding an International Motor Insurance certificate (green Card). **(20 marks)**
- Q21.** List 4 areas where IT is used in monitoring the operation and the tracking of a vehicle on an international service. **(20 marks)**

Section B

Candidates must attempt Question 1 and one other question –

PLEASE NOTE - Question No. 1 is compulsory

(Please use a separate page for each answer. You may also use the back of each page).

Compulsory

Q1. Your company Express Coaches, with bases in Dublin and London, has decided to operate a daily overnight scheduled coach service in each direction between Dublin and London for the summer months June to August. This is to serve student holiday travel.

You are the transport manager of Express Coaches and you have been asked to bring forward operating proposals for the services. The nightly service from Dublin will depart Dublin city centre at 20:00 to board the Dublin Holyhead ferry in Dublin Port at 20:15. The service will leave Holyhead at 01:00 and arrive in London by 7:30. The nightly departure from London will leave London at 18:30 to board the ferry in Holyhead at 00:30, arriving into Dublin city centre at 06:00.

You have already ascertained that Holyhead to London is 300km, which is a driving time of 5 hours, allowing for traffic in London. Journey time must also take account of a comfort stop for passengers and a driver's break. You are allowing one hour at both the start and end of each journey, in Dublin and London, to cover for the driver to sign on, for the vehicle to travel to the departure point and load its passengers and on arrival, to unload and travel to the company's depot for the vehicle to park and driver to sign off. Draft a short report to your CEO covering the following points.

Draft a short report to your CEO covering the following points.

- a) Documentation, authorisations, licences, etc. required to operate the service. **(10 marks)**
- b) Draft time table (Departure and arrival times) for the services during the day and from this outline drivers' duties and schedule for a day. **(10 Marks)**
- c) How many drivers and vehicles are required to operate the service and explain why? **(10 Marks)**
- d) Outline how the proposed drivers' schedules are in accordance with Driving hour regulations. **(10 Marks)**

- e) The type of vehicle to be used and its facilities, given the nature of the work involved. Explain the fuelling and cleaning arrangements to be put in place.

(10 Marks)

(Total 50 Marks)

**Please attempt One, and only one of the following questions.
Marks will not be allotted to more than one answer.**

- Q2.** Write an essay setting out the details regarding “12-day derogation” for coach drivers involved in international coach tour journeys.

(50 Marks)

- Q3.** Write an essay on Regular International Services and covering the following points:

- a) Nature of the Authorisation
- b) Details on the Authorisation
- c) Authorisation procedure
- d) Reasons why an Authorisation may not be granted
- e) Transport tickets.

(50 Marks)

- Q4.** Regulation 14 of Statutory Instrument No. 265 of 2018 European Union (Occupation of Road Transport Operator) Regulations 2018, which gives effect to Regulation (EC) 1071 of 2009 requires transport operators to hold a list documents at their business address. Please list 10 of the documents that must be kept at transport operator’s business address.

(50 Marks)